



# CITY of HOLLYWOOD, FLORIDA

## Office of Human Resources and Risk Management

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**Gail H. Reinfeld**  
Director

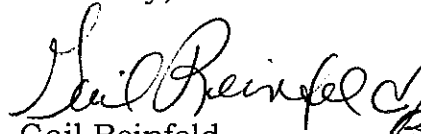
July-20, 2009

Jorge Castro  
Kent Security Company  
2310 Oakland Park Boulevard  
Fort Lauderdale, Florida 33301

Dear Mr. Castro:

I would like to express my appreciation to you concerning Mr. Mario Cerqueira, City of Hollywood, City Hall Security Guard. Rain or shine he is always cheerful, courteous and ready to lend a helping hand to everyone who enters City Hall on any given day. Mr. Cerqueira acknowledges fellow co-workers at City Hall by their first name which creates a positive atmosphere. His knowledge, customer service and friendly personality reflect well on the City of Hollywood. Mario's "Whatever It Takes" attitude exemplifies our organization's core values and mission. It is people like Mario who make our world a better place through their sincere acts of kindness.

Sincerely,

  
Gail Reinfeld

c: Chadwick Wagner, Chief of Police  
Paul Andrianis, Police Sergeant  
Mario Cerqueira



**Our Mission:** We are dedicated to providing municipal services for our diverse community in an atmosphere of cooperation, courtesy and respect. We do this by ensuring all who live, work and play in the City of Hollywood enjoy a high quality of life.

"An Equal Opportunity and Service Provider Agency"