



Kramer-Triad
Management Group, L.L.C.

Ann Arbor • Bingham Farms • Farmington Hills • Rochester Hills • Troy • West Bloomfield • Naples, FL

December 2, 2003

Mr. Gil Neuman, CEO
KENT SECURITY SERVICES, INC.
14600 Biscayne Blvd.
North Miami, FL 33181

RE: SECURITY SERVICE

Dear Mr. Neuman:

As a Professional Management Company with a portfolio of 35 communities, I am taking this opportunity to write you in regard to the following:

Within our company portfolio in Southwest Florida we manage a very high end resort investment community, The Dunes of Naples. When this community is finally completed it will have a total of 640 residents within (7) highrise buildings and 40 coach homes. Also, the amenities of the community include tennis facilities and store with (7) courts, fitness center, restaurant, large pool facility and Tiki club.

Over the past year, I have been working with Mr. Patrick Hurley of your firm about taking over the gatehouse monitoring and security issues of this community.

With much hard work and professional guidance from Mr. Hurley we structured a security program that we feel will be first class for The Dunes of Naples.

Effective November, 2003 your company took over the security program. At this point I have been extremely impressed and grateful for the way in which the transition occurred.

I, again, express my appreciation to Mr. Hurley and also Ms. Melissa Wood for their dedication and professionalism.

I look forward to a good working relationship with Kent Security Services, Inc.

Sincerely,
KRAMER-TRIAD MANAGEMENT GROUP, L.L.C.

Kirk Bliss
Vice President

KB/jk