

**THE**  
**DECOPLAGE**  
**CONDOMINIUM ASSOCIATION, INC.**

November 1, 2001

**KENT SECURITY SERVICES**  
ATTN: Mr. Gil Neuman, CEO  
14600 Biscayne Boulevard  
North Miami Beach, FL 33181  
Fax (305) 919-9590

Dear Mr. Neuman:

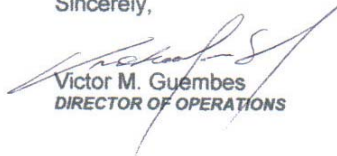
Let me take this opportunity to congratulate and commend two members of your company currently assigned to the Decoplage Condominium.

First, to Mr. Don Fortgang, Post Captain for his outstanding services to include punctuality, discipline, excellent supervision and organizational skills, attention to detail and ability to resolve problems with little or no supervision. His personal appearance and demeanor are remarkable and commendable. Mr. Fortgang has been my right hand since his arrival to this post and he is constantly managing to keep the best team through out training and supervision. He really knows how to represent your company.

Second, to Mr. Chris Marco, Concierge for his impeccable customer service and excellent "first impression" to all our residents and visitors. Mr. Marco is the first person to volunteer for extra hours when compromising situations arise and to go the "extra mile" keeping residents' records up to date to facilitate promptness and efficiency to the entire security system. Mr. Marco has demonstrated enthusiasm in other areas such as building rover, knows the Probe stations and understands the meaning and importance of the entire security program.

Please extend my congratulations and satisfaction for their services and motivate them to continue with their already appreciated professionalism.

Sincerely,

  
Victor M. Guembes  
DIRECTOR OF OPERATIONS