

City of Miami



PEDRO G. HERNANDEZ, P.E.
City Manager

September 27, 2007

To Whom It May Concern:

It is my great pleasure to write this letter of reference for Kent Security Services, Inc. Kent Security Services is currently providing security officers for twenty different locations throughout the City of Miami. These locations include: City Hall, Police Headquarter and the main administrative building (MRC) where Kent is responsible for screening and clearing all public access to these locations. In addition, Kent Security Services provides security for many high-profile locations in Miami; including the Orange Bowl, James L. Knight of Performing Arts, GSA Compound for Fuel and Maintenance, as well as the three major marinas.

Because the budget for city security is allotted through the Police Department, any issues regarding performance of the security company come directly to my attention. As of April 29th, the date of which Kent Security took over the security contract, I have received not one complaint regarding performance of the security officers. On the contrary, I have received numerous positive comments about the security officers' professionalism, ability and appearance.

The management team has exemplified outstanding leadership and has proven to be accessible from the Project Manager, Jerry Tollefsen to the CEO, Gil Neuman, at a moment's notice. They have fostered an aire of partnership in solving all issues from emergency staffing to payroll administration. Their due diligence has allowed me to do my job, and spend less time concerned about the security company's performance; whereas, this was not the case with the previous security company. Kent Security Services has been the solution to the City of Miami's security guard needs.



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It is my shared opinion that Kent is a valued partner in securing our great City of Miami. I look forward to a long and successful relationship with Kent for further security needs.

Should you have any questions regarding Kent Security Services or its relationship with the City of Miami, it would be my pleasure to welcome you to contact me.

Sincerely,

Major George Cadavid
Commander
Patrol Central District
City of Miami Police Department
400 NW 2nd Avenue
Miami, FL 33128



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