



PRESIDENTIAL ESTATES HOMEOWNERS' ASSOCIATION INC.

19438 NE 18th Avenue - North Miami Beach, FL 33179

January 27, 2010

KENT SECURITY
Attention: Steve McGann

Dear Mr. McGann,

We would like to take this opportunity to express our gratitude for your great work and loyalty to the Association.

We recognize your daily efforts to keep the community safe and secure; specifically, we want to thank you for your extra effort that exceeded our expectations on December 17, 2009 when the community and the entire area of North Miami Beach were under a major flood.

You were at the community very late in the evening and came back to the association early in the morning risking your own safety to assist residents with their stranded vehicles and to ensure that your guards and the guardhouse equipment were safe. Your efforts reduced the amount of potential damages that could have resulted from all water intrusion in the guardhouse and surrounding areas.

The Board Directors and all residents acknowledge your hard work and commitment.

Sincerely,
FOR BOARD OF DIRECTORS

Liliana Matznick, LCAM
Senior Community Association Manager
The Continental Group Inc.

cc Board of Directors
Gil Newman, Kent Security
Sheldon Blackwell, Kent Security
Robert Eldsdune, Kent Security