



August 4, 2010

Frederick Jackson
Kent Security

Dear Mr. Jackson:

On behalf of the Board of Directors and the entire Tides Community we are sincerely grateful for the actions taken on Monday, August 2, 2010 regarding the actions you took during the fire that took place in one of our units.

By responding so quickly to the fire and turning off the fire sprinkler standpipe, you prevented what could have been an enormous amount of damage.

We are sincerely sorry to hear that you suffered smoke inhalation and are grateful you were not seriously injured. Your life is worth its weight in gold to us and we believe the "can do" attitude clearly resonates amongst all of us.

By you making The Tides on Hollywood Beach your main objective, our concern is that you know that your safety comes first and that we applaud the efforts that you took in protecting our homes.

Sincerely,

Monika Loeffler

President for the Board of Directors

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