



**KENTSERVICES.COM**

# IN 1983,

a family with a proud history of military service set out to build the most forward-thinking security team in America. Applying elite forces training, their mission was to lead a paradigm shift in the way security was handled.

Their company would focus on prevention rather than reaction; it would practice active vigilance rather than passive call-and-response; it would be the first to invest in new technologies in order to remain a step ahead of any and all eventualities.

That company was Kent Security. Today, we have expanded our footprint to become Kent Services, a national leader in advanced security, optimized building services and streamlined business support programs.

01



**01:** Kent's First Family standing proudly before the humble beginnings of what would become an international security powerhouse.

# TODAY,

we still approach every challenge  
with military precision.

We still tackle each one with  
frontline experience.

At Kent, we pull from an infinite array of security and service solutions and integrate them to deliver the most manpower-efficient, operationally effective and ROI-rich program you'll find anywhere.

Our company was created to improve the way things were done.

This vision remains the core of everything we do.



02

**02:** Our cameras don't just record. They alert officers, surprise culprits, and diffuse situations the moment they start.

**03:** At Kent, we combine a five-star hospitality curriculum with intense tactical training that focuses on efficient and precise operations.



03



04

**04:** We bring you the world's most advanced security and surveillance technology: Installed, serviced and guaranteed for life by Kent.



# SECURITY

is where the Kent culture was established. Though today we apply our progressive thinking to many other service areas, it was here that we first began to re-engineer what was possible. Today, we're further ahead than ever before.

## A PREVENTIVE VS. FORENSIC MINDSET.

Traditional security models still work as they have for generations. Sadly, that's nothing more than relying on hope as a strategy. On-site guards patrol the area and you hope they'll be in the right place at the right time. Even if you manage to catch an event on camera, it means fast-forwarding through hours of video trying to piece together what has already happened. The damage is done. Nothing was averted.

02



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### MARKETS WE SERVE

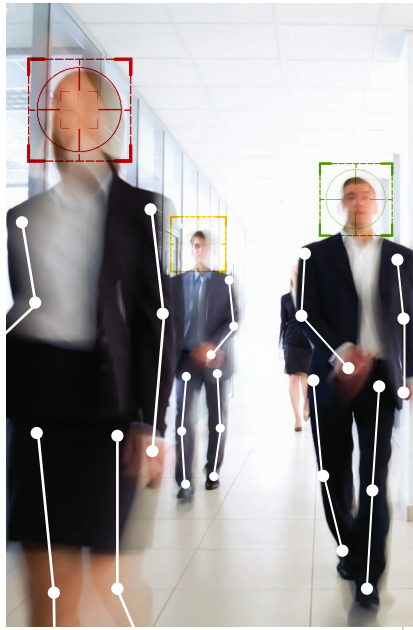
- >> RESIDENTIAL
- >> COMMERCIAL
- >> INDUSTRIAL
- >> CONSTRUCTION
- >> GOVERNMENT
- >> MUNICIPALITIES
- >> RETAIL
- >> FINANCIAL
- >> HEALTHCARE
- >> EDUCATION
- >> SPORTING/ENTERTAINMENT
- >> SPECIAL EVENTS
- >> PRIVATE SECURITY

**01:** Kent incorporates surveillance and security technologies that cannot be hacked or compromised.

**02:** Our Command Centers are manned by officers who undergo intensive training in critical facilities, security and situation protocol.

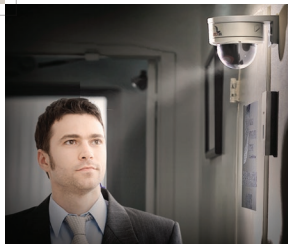
# AT KENT,

we apply advanced science and technology to prevent incidents and stop them before they can escalate. Our cameras don't just record. They alert officers, surprise culprits, and diffuse situations the moment they start.



03: Kent technology detects motion, sound, heat signatures and other variables.

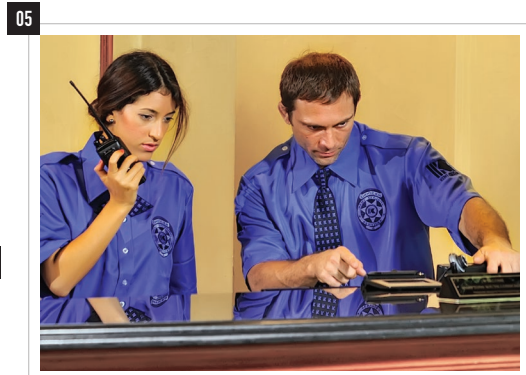
04: Kent Facial Recognition technology eliminates the need for access cards and codes.



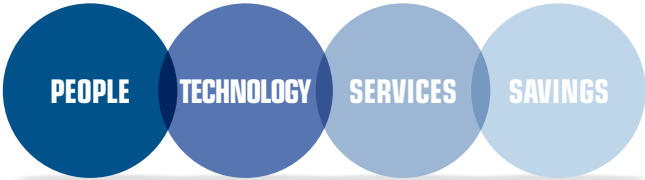
## WE STOP THEM IN THEIR TRACKS.

Using biometric science, Kent technology detects motion, sound, heat signatures and other variables. When triggered, officers at our Command Center instantly witness the scene unfold in real time. They can “voice down” suspects; mobilize on-site Kent Officers; and call for police, fire and medical assistance to prevent things from escalating. Kent Facial Recognition technology boosts security even more by adding biometrics to all access points. The system reads the characteristics of a person's face to grant or deny access. No more lost key cards. No more unsecured codes or access cards floating around. No more unwanted guests. Your face is the key.

At Kent we're not comfortable relying on traditional, out-dated security solutions. Neither are our customers.



05: Biometric cameras and remote monitoring technology alert Kent Officers the moment an event happens, so they can act immediately and prevent escalation.



Customers who trust Kent as their single-source provider save an average of 35% annually! KENTsynergy™ is how great solutions and savings come together.

The Kent business model is to be your single source for measurable and value-driven solutions. In anticipation of our customers' growing needs, we have expanded our capabilities to include a full complement of security, hospitality, maintenance and janitorial services configured for you in the most efficient and cost-effective manner possible.

We outsource nothing. We deliver everything. It's our name, our people, our technology, and our word on the line.

KENT PEOPLE

- >> ARMED/UNARMED OFFICERS
- >> ROVERS
- >> CONCIERGE
- >> FRONT DESK
- >> PORTER/DOORMAN/BELLHOP
- >> SUPERINTENDENTS
- >> SERVICE AMBASSADORS
- >> JANITORS/HOUSEKEEPERS
- >> VALET

KENT TECHNOLOGY

- >> CAMERA INSTALLATION & MAINTENANCE
- >> ACCESS CONTROL HARDWARE & SOFTWARE
- >> FACIAL RECOGNITION & MOTION DETECTION
- >> REMOTE GUARD SERVICES & SURVEILLANCE
- >> ANALYTIC "SMART CAMERA" SOFTWARE
- >> GATE INSTALLATION & MAINTENANCE
- >> FREE LIFETIME MAINTENANCE & REPAIR ON ALL KENT INSTALLATIONS

KENT SERVICES

- >> SECURITY ASSESSMENTS
- >> SECURITY DESIGN & CONSULTING
- >> ANTI-TERRORISM/THREAT ELIMINATION
- >> K-9 UNITS
- >> PARKING SERVICES
- >> BUILDING MAINTENANCE AND CLEANING

01



01: Our security division brings you the finest officers, along with the most advanced surveillance, remote monitoring and controlled access systems.

02



02: We provide free lifetime maintenance on all equipment we install.

03: Our customers range from residential condominiums to entire municipalities; from government buildings to business empires; from high-powered sporting events to higher education.

03





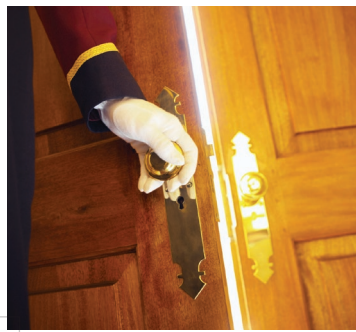
# ACCOUNTABILITY.

**Our team — not subcontractors — installs and services all technology. In many cases, we can upgrade and install all new equipment for FREE, as part of a fully integrated Kent solution.**

**ONE CALL. ONE BILL. ONE PROVIDER.**

Whether it's how we protect your assets; or the manner in which we greet your guests; or the care we take in cleaning and maintaining your facility; Kent is your one accountable provider.

As your partner, we provide free lifetime maintenance on all equipment we install. If it ever fails, we'll repair or replace it at no cost to you.



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**04|05|06:** Kent business service and hospitality professionals are trained to create a five-star ambiance for your valued tenants and residents.

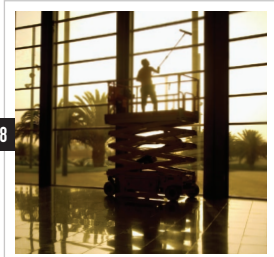


06



07

**07|08:** Our building services team brings you the most thorough maintenance and janitorial programs in the industry.



08

ONE SOURCE. INFINITE SOLUTIONS.

No. 06

# SERVICE.

We hold our company,  
and every individual who  
represents it, to the absolute  
highest standards.

To this end, our people undergo  
the most exhaustive training  
and licensing program  
in the industry.

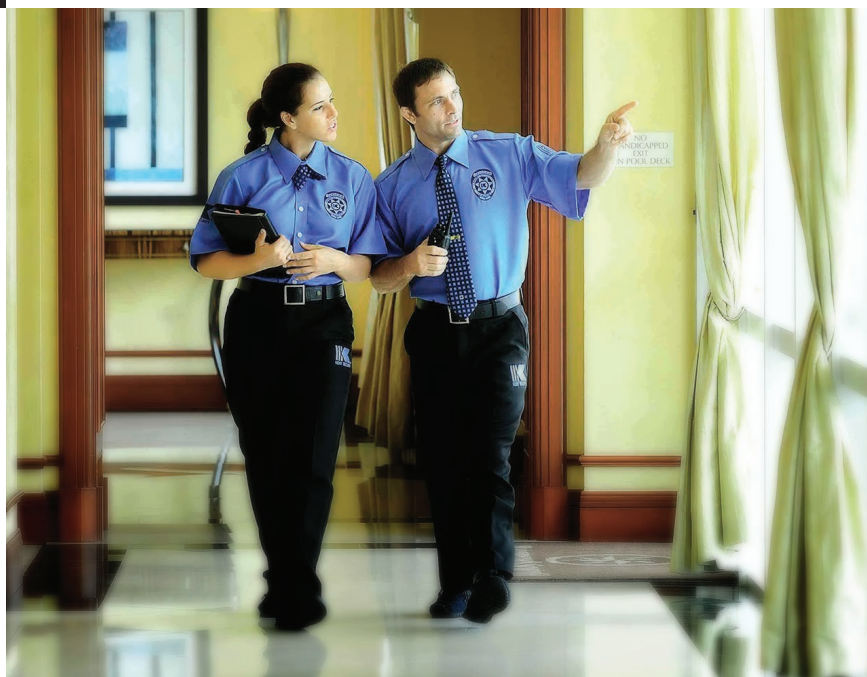
## KENT TRAINING & FIVE-STAR SERVICE STANDARDS.

Kent Academy™ combines a five-star hospitality curriculum with intense tactical training that focuses on efficient and precise operations. By the time our people come to you, they know how to do the job professionally, expeditiously and affordably.

Upon graduation, each candidate is presented with a copy of our Kent Principles of Outstanding Service®, a set of clearly defined standards that he or she is expected to live up to each and every day on the job.

Every Kent professional has formally pledged to meet these high standards.

01



**01:** Kent Officers undergo one of the most rigorous training programs in the nation. From threat awareness to crisis management to emergency care, they are prepared to serve and protect.



SINCERITY

We are committed to delivering genuine service to our customers by meeting and exceeding the Kent Principles of Outstanding Service®.

EFFICIENCY

We take pride in getting the job done right the first time. We plan ahead and work closely with our customers to make smart decisions. We hold ourselves accountable for time, costs and service levels.

RESPECT

We always show proper respect for the people and properties we serve. We are grateful for the opportunity to partner with our customers and we consider it our obligation to represent them well.

VALUE

We continually look for new ways to meet our customers' needs, maximize their dollars, protect their property values and provide the best value in the industry.

INTEGRITY

Nothing is more important than earning the trust of our customers. We always strive to do the right thing. We operate with full transparency and the utmost regard for professional conduct.

COURTESY

We understand that sometimes it's the little things that make the biggest differences. We treat each other and those we serve with a friendly, positive and helpful attitude.

ENTHUSIASM

We take immense pride in being an industry leader and approach each day as a new opportunity to make a difference for our customers.

02

**02:** Kent professionals are a great reflection of your property – clean uniforms, well-groomed and trained to deliver.



**03:** Kent Building Services offers cost-effective solutions and expert personnel that have been fully vetted.

03



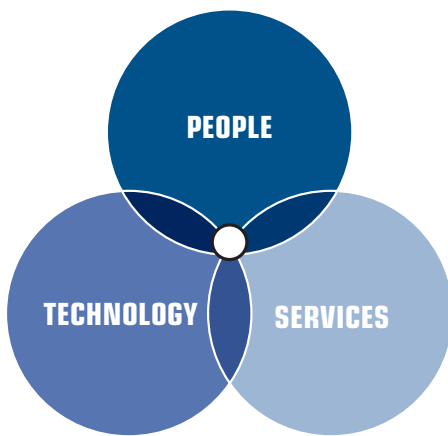
04



**04:** Our hospitality team delivers a level of personal care usually reserved for five-star resorts.

# INTEGRATE.

Why settle for a fragmented plan that relies on multiple vendors, when you can partner with a single-source leader?



At Kent, we're able to pull from an unequalled pool of business and security products and services. The possibilities are infinite. Our job is to define and deliver the ones that work best to meet your needs.

ONE SOURCE. INFINITE SOLUTIONS.

Why pay more for technology that does less to secure you and your assets? Why make your daily operations more complicated and costly, when Kent makes them easier and more affordable?

For a free, no-obligation assessment of your environment, please call or email Kent Services today.



800.273.KENT

[www.kentservices.com](http://www.kentservices.com)

[info@kentservices.com](mailto:info@kentservices.com)



# NATIONAL STRENGTH. LOCAL SERVICE.

Headquartered In South Florida, Kent also operates full-service offices in New York City, Atlanta, Boston, Dallas, Denver, Houston, Los Angeles, Minneapolis, Portland, Seattle, and Washington, D.C. We are able to integrate comprehensive solutions nationwide, in full compliance with individual state laws and licensing requirements.





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LICENSED IN OFFICES THROUGHOUT THE UNITED STATES